

Magicare Limited

Priscilla Wakefield House

Inspection report

Rangemoor Road
London
N15 4NA

Date of inspection visit:
14 August 2020

Date of publication:
14 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Priscilla Wakefield House is a 'care home' with nursing. The care home accommodates up to 117 people who require nursing care. There are five units in the service. Copperfield and Havisham are units for people requiring nursing care; Nickleby for residential care. Dorrit unit for people living with dementia and requiring nursing care and Pickwick for younger adults who may have dementia, brain injury or a physical disability and who require nursing care and rehabilitation. At the time of our inspection there were 111 people living at the home.

We found the following examples of good practice.

The provider maintained good infection control practices before entering the main area of the building. Visitors were asked to complete a Covid19 questionnaire and sign a disclaimer. On entering the building visitors were guided to a designated area where they were asked to dispose of any mask or gloves not in their original packaging. There were hand washing facilities and personal protective equipment available, including disposable gloves, masks and aprons, also visors for face protection. The provider had introduced an electronic checking in system to help reduce the spread of infection.

People were supported to have visits and keep in touch with their loved ones and friends. We observed one person enjoying a virtual conversation using an iPad with their family members, the person was smiling happily. Calls were organised and timeslots arranged for people to receive and make calls. Visits were staggered and took place in a large room with a portable screen to allow appropriate social distancing rules.

The provider supported staff with training in infection control in relation to Covid19 and the appropriate use of PPE, including donning and doffing of PPE. We observed correct disposal and wearing of PPE during our visit.

Arrangements were in place for people admitted to the service, including self-isolation and testing on entering the service. The provider had arrangements for regular testing of staff and people using the service.

The provider had policy and procedures related to infection control and Covid19.

Staff identified as being in high risk groups for contracting Covid-19 were aware of what to do to minimise the risks to them. The registered manager told us staff from high risk groups such as black, Asian and minority ethnic (BAME) communities were risk assessed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Details are in our safe findings below.

Inspected but not rated

Priscilla Wakefield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 14 August and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.